

Refund & Cancellation Policy

Over My Dead Body (OMDB) Murder Mystery Events

Last updated: 04/03/2026

Updated by: S. Casciani Grond

This Refund & Cancellation Policy applies to all bookings made for Over My Dead Body (OMDB) murder mystery events. By confirming a booking, the client agrees to the terms outlined below.

1. Deposits/Retainers & Booking Confirmations

A booking is considered confirmed once a deposit or full payment has been received. Deposits are non-refundable, as they secure the event date, preparation time, and any venue reservations required for the event.

2. Client Cancellations

If the client cancels an event, the following terms apply:

More than 14 days before the event

The deposit remains non-refundable, but any additional payments made beyond the deposit may be refunded.

7-14 days before the event

Up to 50% of the total event fee may be retained to cover preparation, scheduling, and administrative costs.

Less than 7 days before the event

No refund will normally be issued.

However, at OMDB's discretion, the event may be rescheduled once to a mutually agreed date, subject to availability.

3. Changes to Guest Numbers

Changes to guest numbers must be communicated as soon as possible. Where pricing is based on the number of participants, the final confirmed number provided *48 hours before the event* will be used for billing. Reductions in guest numbers after this time may not reduce the total price payable. Any additional guests added within 48 hours of the event may incur an additional fee and will be accommodated only where possible, subject to space, materials, and facilitator capacity.

4. Venue Related Costs

Where the client arranges the venue, OMDB is not responsible for cancellations, restrictions, or issues caused by the venue. If the venue becomes unavailable, the client remains responsible for the event booking unless an alternative arrangement is agreed. Where OMDB assists with reserving a venue (such as a pub or restaurant), separate venue policies may also apply.

5. Cancellation by OMDB

In the unlikely event that OMDB must cancel an event due to illness, emergency, or circumstances beyond our control, we will offer:

- A rescheduled event date, or
- A full refund of any payments received.

OMDB will not be liable for any additional costs incurred by the client, such as venue bookings, travel, or accommodation.

6. Force Majeure

OMDB is not liable for cancellations or interruptions caused by circumstances beyond our reasonable control, including but not limited to:

- Severe weather
- Government restrictions
- Public health emergencies
- Venue closures
- Transport disruptions

In such cases, we will make reasonable efforts to reschedule the event where possible.

7. Contact

If you need to request a cancellation, rescheduling, or refund, please contact:

Email: 911omb@gmail.com

Website: www.murdermysteries.ie